



Voice over IP - **Overview and Information**

quality
reliability
call savings
functionality





Voice over IP Information.

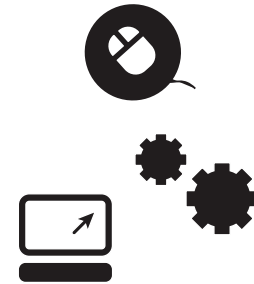
XTREME
 1/23 Olympic Circuit,
 Southport, QLD,
 AUSTRALIA 4215
 PH: 0755314816
 FAX: 07553 4916
 sales@xtreme.com.au
 www.xtreme.com.au
 ABN: 89 109 052 495

The Future of Communication. Now.



WHAT IS VOIP?

The Internet has fast become the world's leading method of communication for both domestic and commercial use, offering a massive range of information at a few clicks of a button. Alongside the development of web-based technologies have come advancements in voice communication that utilise this valuable resource and make verbal communication easier and more cost-effective than it has ever been in the past. This technology, known as Voice over Internet Protocol, is changing the way businesses handle voice communication.



ADDITIONAL HARDWARE APPLICATIONS

- PUBLIC ADDRESS FUNCTIONALITY
- REGULAR OR EMERGENCY INTERCOMS
- PAGING SYSTEMS
- CALL CONFERENCING
- MULTIPLE SIMULTANEOUS CALLS
- INSTANT CALL DIVERSION AT VOIP RATES
- REALTIME ACCOUNTS VIA WEB PORTALS
- CALL/HOLD RESUME
- INTEGRATED AUDIO, DATA AND VIDEO
- AUTEM DIGNISSIM EXPUTO ESSE.

CALL QUALITY - DIGITAL PERFORMANCE AT LESS THAN ANALOGUE PRICES

Don't believe the old myth that call quality suffers when using VoIP. Our service is tailored towards businesses that demand high quality calls. Making calls digital provides a clarity of voice similar to that of digital over analogue television. We ensure in our set-ups that clients are provided with sufficient bandwidth to prevent any call degradation.

COST ADVANTAGES - SAVE MONEY

Many businesses see an immediate decrease in their phone bills by over 50% after making the move to VoIP. This is because VoIP providers don't have to route their calls via big telecommunications companies and as such can pass those savings directly onto their customers. Line rental is one of the biggest offending causes of overpriced phone bills run by landline-based companies; the cost of renting the line itself often outweighs the actual combined call costs made on the line. VoIP line rental prices are lower across the board. Xtreme uses Faktortel as our VoIP provider as their rates are some of the most competitive in the country.

see the benefits of VoIP for your business needs

INTEGRATED FUNCTIONALITY INCLUDES:

Xtreme's VoIP solution provides all the functionality of conventional systems plus a whole load of extras. Standard features include **Voicemail Boxes, Reporting of Calls in Detail, Fully Customisable Extensions**, and much more! Being digital, VoIP also offers seamless integration with your computer applications such as e-mail, fax, web conferencing and video phone all from a single workstation. Save yourself money and energy by combining it all into one!



TECHNICAL SUPPORT

Xtreme is locally based and has experienced and knowledgeable support staff always on hand to provide technical assistance regarding your systems.





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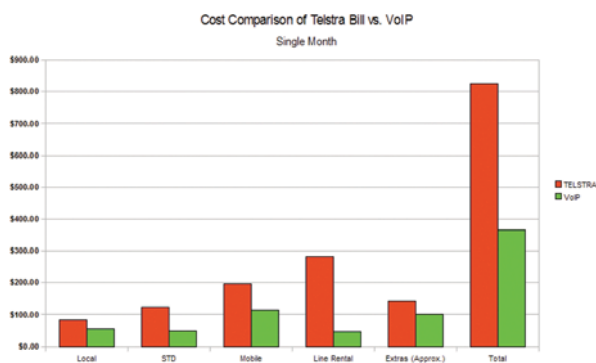
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A SYSTEM THAT GIVES YOU DIGITAL QUALITY

AT LESS THAN ANALOGUE PRICES

A case study done with a mid-sized tourism-based business client showed a **saving of over 50%** on their monthly telephone bills after switching to a VoIP call plan. The greatest difference was noted in the huge drop in expenditure related to calls to mobile phones, with a monthly price drop of over 50 percent of their previous bill. Likewise, the cost of STD calls dropped dramatically, while the amount saved on excessive line rental charges makes a clear case for using a VoIP-based system. (Figure 1)

VoIP offers a proven solution to comprehensive communications coverage adopted by major companies and government agencies worldwide. Xtreme now brings corporate service to the small-to-mid-sized business.



OTHER PROMINENT FEATURES INCLUDE:

- **Mobility** - Move with a minimum of hassle
- **Reliability** - Ensure maximum uptime with failsafes
- **Ease of Migration** - Keep your existing phone numbers
- **Future-Proofing** - Easily add more phones without having to manually patch them in as with analogue lines

HOW IT WORKS



Your phone handset records your voice in analogue form and converts the signal into digital format. The sound is then compressed into Internet Protocol packets and is transmitted over the Internet. Depending on the receiving handset, the signal is then either played back in digital form, or converted back into analogue form.



Xtreme uses FAKTORTEL as our carrier for our VoIP services, as they provide an optimal combination of service quality and efficient pricing plans.



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